

Via email

May 2021

For the attention of the Secretary of State,

Home Energy Conservation Act 1995 progress report 2021

The London Borough of Camden has met the Home Energy Conservation Act (HECA) 1995 reporting requirements for 2021 through the publication of the Camden Climate Action Plan, Camden's environmental sustainability plan (2020-2025). The Camden Climate Action Plan is a five-year programme of projects and activities bringing to life the vision of a zero carbon Camden.

Please see the following link to view the Camden Climate Action Plan, the Citizen's Assembly recommendations and the technical study supporting the action plan, which set out how carbon dioxide emissions can be reduced across the borough.

<https://www.camden.gov.uk/how-are-we-tackling-the-climate-crisis-in-camden-#rqld>

In response to the specific reporting requirements, please see a summary of queries and Camden's associated responses below.

Headline & Overview

Does your local authority have a current strategy on carbon reduction and/or energy efficiency for domestic or non-domestic properties?

The [Camden Climate Action Plan 2020-25](#) is a five-year programme of projects and activities around the themes of People, Buildings, Places and Organisations that deliver on the 17 Citizens' Assembly recommendations and bring to life the vision of a zero carbon Camden.

Communication

How LAs engage stakeholders (including consumers and businesses) to promote awareness of energy efficiency.

The [Green Camden Helpline](#) is a free helpline for Camden residents giving advice on sustainability and energy efficiency, as well as supporting residents in fuel poverty.

The [Camden Climate Change Alliance](#) is a not-for-profit membership network founded by the London Borough of Camden giving businesses the tools, resources and guidance to manage emissions and make energy savings.

Local Green Supply Chain

What actions LAs are taking to upskill and/or grow the local energy efficiency installer supply chain

[Camden's renewal commission](#) is joining Camden together to renew the borough with bold and ambitious missions, using recovery as an opportunity and a catalyst for reimagining Camden's future.

The Council is also exploring how the retrofit of Camden-owned properties can help to provide local jobs and grow the energy efficiency supply chain.

Social Housing

What actions LAs are taking to install energy efficiency or low carbon heat measures in social housing.

The [Council's Better Homes Programme](#) helps to improve the condition and insulation of Council housing flat roofs and windows and the Mechanical & Electrical Programme upgrades current heating systems across the borough.

[Green Homes Grant Local Authority Delivery](#) funding is also being utilised to improve the energy efficiency of Camden's social housing.

Private Rental Sector Minimum Energy Efficiency Standards

How LAs enforce and promote awareness of the PRS Minimum Energy Efficiency Standards that came into force in April 2018.

Camden's [Trading Standards](#) team enforce the PRS Minimum Energy Efficiency Standards. Trading Standards work alongside Housing Communications to promote awareness of the standards via: the [Camden Magazine](#); direct letters; and at local landlord forums/events.

Financial Support for Energy Efficiency

Financial programmes used by LAs to promote energy efficiency.

Camden's [private sector energy efficiency grants](#) for low income households and the [Camden Climate Fund](#) are financial programmes which promote energy efficiency in homes, business premises and support community energy projects in Camden.

Fuel Poverty

How LAs identify those in fuel poverty and any initiatives used to address this.

The Camden Climate Action Plan includes our actions to help tackle fuel poverty with a focus on improving domestic energy efficiency. All low-income households are targeted for support, in particular those in the least energy efficient homes. Camden has a number of teams working on services to reduce fuel poverty which include:

- [Green Camden Helpline](#)
- [Well and Warm Service](#)
- [WISH Plus](#) health and wellbeing referral hub
- [Private sector energy efficiency grants](#) for low income households
- [Council stock energy efficiency improvements](#)

Green Homes Grant Local Authority Delivery

Have LAs participated in the Green Homes Grant Local Authority Delivery

Camden has participated in LAD Phases 1A,1B and 2 to receive grant funding to support low income households with energy efficiency and low carbon heating upgrades.

The Energy Company Obligation (ECO)

How LAs are using the ECO 'flexible eligibility' programme to refer certain households in fuel poverty or with occupants on low incomes, who are vulnerable to the effects of cold homes, to ECO obligated suppliers for support.

The London Borough of Camden has declared its approach to the ECO "flexible eligibility" in our [Statement of Intent](#). All of our ECO 'flexible eligibility' declarations are now signed under the GLA's [London ECO Statement of Intent](#). Eligible residents are identified through the [Green Camden Helpline](#) and the [Well and Warm](#) service.

Smart Metering

How LAs promote awareness and uptake of smart metering.

Camden has set up a dedicated web page on [energy saving advice](#) which directs residents to Smart Energy GB, and advice is provided where required for residents via our free phone [Green Camden Helpline](#) and the [Well and Warm](#) home energy advice visits (for vulnerable residents).

Future Schemes and Wider Incentives

Outline of further schemes or wider initiatives

The Camden Climate Action Plan covers Camden's strategy for improving domestic energy efficiency for 2020-25.

Kind regards,

Ryan Keep
Sustainability Officer